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M.L.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Novaes et al. Confirmation No.: 4280  
Serial No: 09/584,638 Examiner: Unassigned  
Filed: 05/31/00 Group Art Unit: 2756  
Title: METHOD, SYSTEM AND PROGRAM PRODUCTS FOR ORDERING  
LISTS OF SERVICE ADDRESSES TO PROVIDE LOAD  
BALANCING OF A CLUSTERED ENVIRONMENT

Certificate of Mailing

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on April 12, 2002.

Blanche E. Schiller RECEIVED  
Blanche E. Schiller, Esq.  
Attorney for Applicants APR 25 2002  
Reg. No. 35,670

Technology Center 2100

Date of Signature: April 12, 2002

To: Assistant Commissioner for Patents  
Washington, D.C. 20231

Preliminary Amendment

Dear Sir:

Applicants respectfully request that the following amendments be entered, prior to examination of the above-referenced application.

04/24/2002 MBERPE 00000064 090463 03584638

01 FD:103 900.00 CH  
02 FD:102 420.00 CH

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